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Department:
Public Works and Roads
North West Provincial Government
Republic of South Africa

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DR KENNETH KAUNDA DISTRICT

Enq: Ms S K Maiphethlo
Tel.: 018 492 0485

TO : SOMA INITIATIVE

**FROM : DEPUTY DIRECTOR : HR ADMINISTRATION & PLANNING
MS S K MAIPHETHLO**

SUBJECT : OUTSTANDING PERFORMANCE

The abovementioned bears reference.

The Department of Public Works and Roads: Dr Kenneth Kaunda District would like to take the opportunity to extend our gratitude for the outstanding performance of your company, since its appointment as Health Risk Manager from 2013 to date.

The system that your company uses with regard to the submission and processing of pilir applications is very user friendly and the well established database makes it so easy to track and follow-up on outstanding pilir cases.

Your company has been a tremendous help in assisting this Department on a daily basis with pilir applications and any necessary advice needed.

The Department rates your company as follows:

| | 1 = Below Average | 2 = Average | 3 = Above Average | 4 = Outstanding |
|-----------------------|-------------------|-------------|-------------------|-----------------|
| Pilir System | | | | * |
| Established database | | | | * |
| Feedback on enquiries | | | | * |
| Turnaround Time | | | | * |

The Department is happy to provide any further information if required.

Kind Regards

MS S K MAIPHETHLO
DEPUTY DIRECTOR:
HRA & HRP

Date: 01/09/2021